

# Gigaset

## S850H

This user guide only describes a small proportion of the functions of the telephone.

A detailed and up-to-date user guide is available at

[www.gigaset.com/manuals](http://www.gigaset.com/manuals)





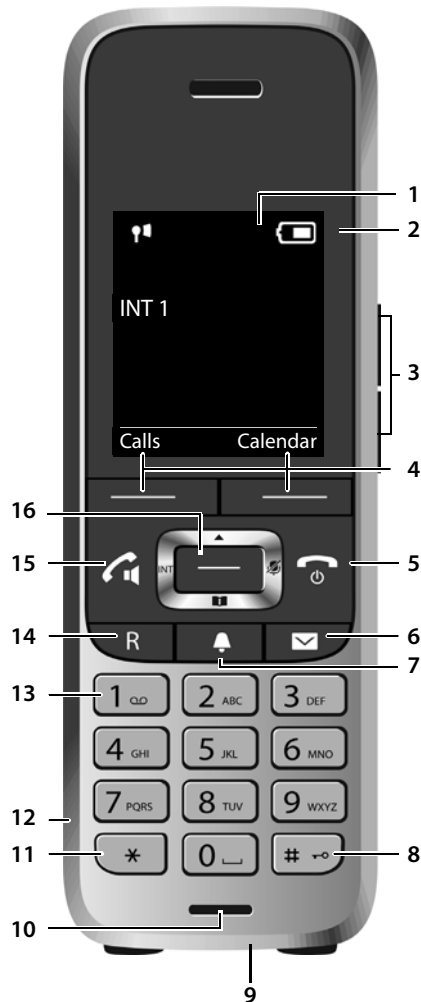
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Not all functions described in the user guide are available in all countries or from all network providers.

# Overview






- 1 **Display**  
 2 **Status bar**  
 Icons display current settings and operating status of the phone

- 3 **Volume keys**  
 for receiver/headset, ringtone, handsfree mode and appointment reminders
- 4 **Display keys**
- 5 **End call key, On/off key**  
 End call; cancel function;  
 Go back one menu level ▶ Press **briefly**  
 Return to idle status ▶ Press and **hold**
- Switch the handset on/off (in idle status) ▶ Press and **hold**
- 6 **Message key**  
 Access to the calls and message lists;  
**Flashes:** new message or new call
- 7 **Profile key**  
 Switch between sound profiles
- 8 **Hash key**  
 Lock/unlock the keypad ▶ Press and **hold**  
 Toggle between upper/lower case and digits (when inputting text) ▶ Press **briefly**
- 9 **USB connection socket**  
 For data exchange between the handset and PC
- 10 **Microphone**
- 11 **Star key**  
 Switch between pulse dialling/ ▶ Press **briefly**  
 tone dialling (during existing connection)  
 Open special characters table ▶ Press **briefly**  
 (when inputting text)
- 12 **Headset connection**  
 (2.5 mm jack)
- 13 **Key 1**  
 Select network mailbox ▶ Press and **hold**
- 14 **Recall key**  
 Consultation call (flash) ▶ Press **briefly**  
 Insert a dialling pause ▶ Press and **hold**
- 15 **Talk key / Handsfree key**  
 Accept call; dial number displayed; switch between receiver and handsfree mode; send SMS (when composing an SMS)  
 Open the redial list ▶ Press **briefly**  
 Start dialling ▶ Press and **hold**
- 16 **Control key / menu key**



## Using the user guide effectively

### Icons


	Warnings, which, if not heeded, can result in injury to persons or damage to devices or give rise to costs.
	Prerequisite for being able to carry out the following action.
	Important information regarding function and appropriate handling.


### Keys



Talk key / Handsfree key  or  and 

Number / letter keys  to 

Message key  / Recall key 

Profile key 

End call key 

Star key  / Hash key 

Control key rim  / centre 










Display keys, e. g. **OK**, **Back**, **Select**, **Change**, **Save**

### Procedures











**Example:** Switching Auto answer on/off

Illustration in the user guide:

- ▶  ▶ ... use  to select  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶ **Auto Answer** ▶ **Change**  = on)

Step	Follow this procedure
▶ 	When in idle status press the <b>centre</b> of the control key. The main menu opens.
▶  	Navigate to the  icon using the control key  .
▶ <b>OK</b>	Select <b>OK</b> to confirm. The submenu <b>Settings</b> opens.
▶  <b>Telephony</b>	Select the <b>Telephony</b> entry using the control key  .
▶ <b>OK</b>	Select <b>OK</b> to confirm. The submenu <b>Telephony</b> opens.
▶ <b>Auto Answer</b>	The function to switch Auto answer on/off appears as the first menu item.
▶ <b>Change</b>	Select <b>Change</b> to activate or deactivate. Function is activated  / deactivated  .

## Safety precautions

	<p>Read the safety precautions and the user guide before use. Explain their content and the potential hazards associated with using the device to your children.</p> <p>The device cannot be used in the event of a power failure. In case of a power failure it is also <b>not</b> possible to make <b>emergency calls</b>. Emergency numbers <b>cannot</b> be dialled if the <b>keypad/display lock</b> is activated!</p>
	<p>Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).</p>
	<p>The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.</p>
	<p>Use only the power adapter indicated on the device.</p>
	<p>Use only <b>rechargeable batteries</b> that correspond to the <b>specification</b> (see "Specifications"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.</p>
	<p>If you give your Gigaset to a third party, make sure you also give them the user guide.</p>
	<p>Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.</p>
	<p>Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.</p>
	<p>Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.</p> <p>Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.</p> <p>The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.</p>
	<p>Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").</p>

# Getting started

## Contents of the package

- One handset,
- One battery cover,
- Two batteries,
- One charging cradle incl. power adapter,
- One belt clip,
- One user guide

## Setting up the charging cradle

The charging cradle is designed for use in closed, dry rooms within a temperature range of +5 °C to +45 °C.

The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.



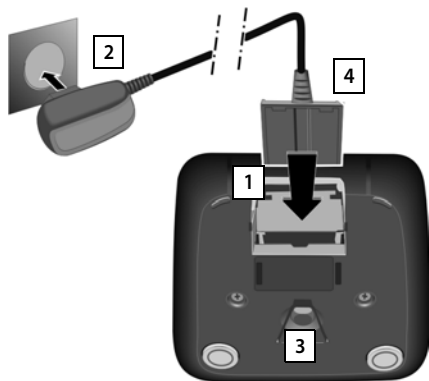
Never expose the telephone to heat sources, direct sunlight or other electrical devices.

Protect your telephone from moisture, dust, corrosive liquids and vapours.

Pay attention to the range of the base station. This is up to 50 m inside buildings and up to 300 m in unobstructed outdoor areas. The range is reduced when **Maximum Range** is deactivated.

## Connecting the charging cradle

- ▶ Connect the flat plug of the power adapter **1**.
- ▶ Plug the power adapter into the power socket **2**.



To remove the plug from the charging cradle again:

- ▶ Disconnect the power adapter from the mains power supply.
- ▶ Press the release button **3**.
- ▶ Pull out the plug **4**.

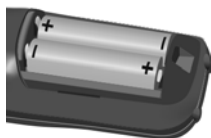
## Setting up the handset for use

The display is protected by a plastic film. ▶ **Please remove the protective film!**

### Inserting the batteries




Only use rechargeable batteries, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The device could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

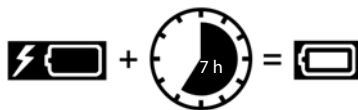


- ▶ Insert the batteries (for correct +/- direction, see diagram).
- ▶ Fit the battery cover from the top.
- ▶ Press the cover until it clicks into place.
- To re-open the battery cover:
  - ▶ Insert a fingernail behind the notch at the top of the cover and slide it downwards.

### Charging the batteries

- ▶ Charge the batteries fully prior to first use in the base station/charging cradle or using a standard USB mains adapter.

The batteries are fully charged when the power icon  disappears from the display.



The handset may only be placed in the designated base station or charging cradle.



The battery may heat up during charging. This is not dangerous.

After a time, the charge capacity of the battery will decrease for technical reasons.



## Attaching the belt clip







The handset has notches on each side for attaching the belt clip.

- Attaching the belt clip: ▶ Press the belt clip onto the back of the handset so that the tabs on the belt clip click into place in the notches.
- Removing the belt clip: ▶ Press the centre of the belt clip firmly with your right thumb. ▶ Push the nail of your left thumb up between the clip and the casing. ▶ Slide the clip upwards to remove.



## Changing the display language

You can change the display language, if the telephone has been set to an incomprehensible language.

- ▶ Press middle of the control key .
- ▶ Press the keys  and  **slowly** and successively ... the language settings display appears, the set language (e. g. English) is highlighted ( = selected).
- ▶ Select different language: ▶ Press the control key  until the desired language is marked in the display, e. g. French ▶ press the key on the right directly underneath the display to activate the language.
- ▶ To revert to idle status: ▶ Press and **hold** the End call key .



## Registering the handset

A handset can be registered to up to four base stations. The registration process depends on the base station.








Registration must be initiated on the base station **and** on the handset.  
Both must be carried out **within 60 secs.**

### On the base station

- ▶ Press and **hold** the Registration/Paging key on the base station (approx. 3 sec.).

### On the handset

- ▶  ▶ ... use  to select  **Settings** ▶ **OK** ▶  **Registration** ▶ **OK** ▶ **Register Handset** ▶ **OK** ▶ ... use  to select base station (if the handset is already registered to four base stations) ▶ **OK** ... an available base station is sought ▶ ... enter system-PIN (default setting: **0000**) ▶ **OK**

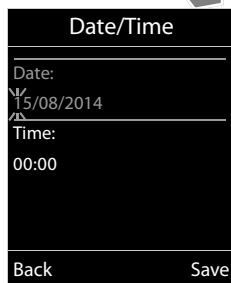
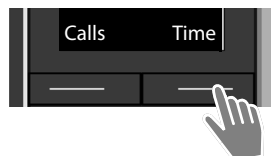
Once registration is complete, the handset returns to idle status. The internal number of the handset appears in the display, e.g. **INT 1**. If not, repeat the procedure.

## Setting the date and time

Set the date/time so that the correct date and time can be assigned to incoming calls, and to enable the alarm to be used.

## Getting started

- ▶ Press the display key **Time**
- or, if the date and time have already been set:
- ▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Date/Time** ▶ **OK**



The active cursor position flashes ▶ ... change cursor position with ▶ ... switch between cursor positions with

Enter date:

- ▶ ... enter the day, month and year in 8-digit format with e.g. for 15/08/2014.

Enter time:

- ▶ ... enter hours and minutes in 4-digit format with e.g. for 07:15 .

To save settings:

- ▶ Press the display key **Save**. ... the message **Saved** is shown in the display and you hear a confirmation tone

Returning to idle status:

- ▶ Press and **hold** the End call key

**The telephone is now ready for use.**

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## Setting the handset

In the **Settings** menu, you can adapt the handset as you desire, e.g. choose a different screensaver, larger text size or a different ringtone.

- ▶ ▶ ... use to select **Settings** ▶ **OK** ▶ ... use to select a submenu e. g. **Audio Settings** ▶ **OK** ▶ ... navigate to desired function ▶ ... Confirm setting ▶ **Save**





Further information about settings can be found in the detailed operating manual for the Gigaset S850 at → [www.gigaset.com/manuals](http://www.gigaset.com/manuals)

# Using the telephone

## Getting to know your telephone


### Switching the handset on/off

Switch on: ▶ Press and **hold** the End call key  on the handset when switched off

Switch off: ▶ When the telephone is in idle status, press and **hold** the End call key 

### Locking/unlocking the keypad

The keypad lock prevents any accidental use of the telephone.

Lock/unlock the keypad: ▶  Press and **hold**





If a call is indicated on the handset, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.

It is not possible to call emergency numbers either when keypad lock is activated.

### Control key



The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

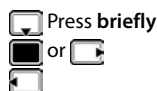
In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e.g.  for "press right on the control key" or  for "press the centre of the control key".

#### In idle status

Open the directory

Open the main menu

Open the list of handsets



#### In submenus, selection and entry fields

Confirm a function



#### During a conversation

Open the directory

Mute the microphone

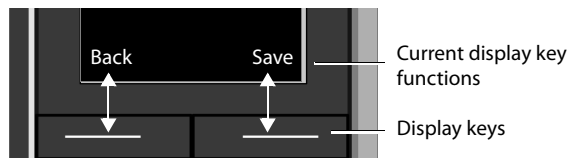
Initiate an internal consultation call

Adjust the loudspeaker volume for receiver and handsfree mode



## Display keys

The display keys perform a range of functions depending on the operating situation.



Display key icons → S. 36.

## Menu guidance

The functions of your telephone are displayed on a menu that consists of several levels.

### Select/confirm functions

Confirm selection using

OK or press the centre of the control key

One menu level back using

Back

Change to idle display using

Press and hold

Switch function on/off using

Change on / off

Activate/deactivate option using

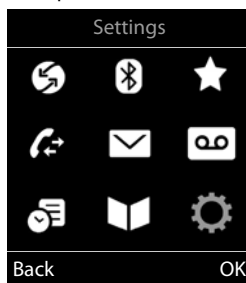
Select activated / not activated

### Main menu

In idle status: ▶ Press the **centre** of the control key ▶ ... use the control key to select a submenu ▶ OK


The main menu functions are shown in the display as icons. The icon for the selected function is highlighted in colour and the name of the associated function appears in the display header.

Example



## Submenus


The functions in the submenus are displayed as lists.

To access a function: ▶ ... use the control key  to select a function ▶ OK


Return to the previous menu level:

▶ Press the display key **Back**

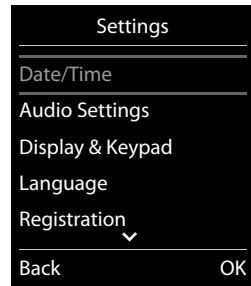
or

▶ **Briefly** press the End call key 

## Returning to idle status

▶ Press and **hold** the End call key 



Example





If no key is pressed, the display will **automatically** change to idle status after around 2 minutes.

## Entering text




### Input position




- ▶ Use  to select an entry field. A field is activated when the cursor is blinking inside it.
- ▶ Use  to move the position of the cursor.

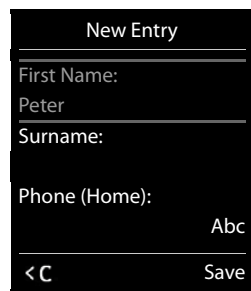
### Correcting incorrect entries

- Delete **characters** to the left of the cursor: ▶  **C** Press **briefly**
- Delete **words** to the left of the cursor: ▶  **C** Press and **hold**

### Entering letters/characters

Multiple letters and numbers are assigned to each key between  and  and the  key. As soon as a key is pressed, the possible characters are displayed at the bottom of the display. The selected character is highlighted.

- Selecting letters/digits: ▶ Press the key **briefly** several times in succession
- Switch between lowercase, uppercase and number entry mode: ▶ Press the hash  key  
When editing a directory entry, the first letter and each letter following a space is automatically in upper case.
- Entering special characters: ▶ Press the star key  ▶ ... use  to navigate to the desired character ▶ **Insert**



The availability of special characters depends on the character set of the handset.


## Making calls

### Making calls



▶ ... use  to enter the number ▶ **briefly** press the Talk key 

or



▶ Press and **hold** the Talk key  ▶ ... use  to enter the number

Cancel dialling: ▶ Press the End call key 

### Dialling from the directory

▶ ... use  to open the directory ▶ ... use  to select an entry ▶ press the Talk key 

If multiple numbers are entered:




▶ ... use  to select a number ▶ press the Talk key  ... the number is dialled



For fast access (quick dial): Assign numbers from the directory to the digit or display keys.

### Dialling from the redial list

The redial list contains the 20 numbers last dialled with the handset.

▶ **Briefly** press the Talk key  ... the redial list is opened ▶ ... use  to select an entry ▶ press the Talk key 

If a name is displayed:






▶ **View** ... the number is displayed ▶ ... use  to browse numbers if necessary ▶ ... when the desired number is reached press the Talk key 

### Dialling from the call list

The call lists (→ S. 17) contain the most recent accepted, outgoing and missed calls.


▶  ... use  to select  **Call Lists** ▶ **OK** ▶ ... use  to select a list ▶ **OK** ▶ ... use  to select an entry ▶ Press the Talk key 

Example

All calls	
  Frank	14/02/2014, 15:40
 089563795	13/02/2014, 15:32
  Susan Black	11/02/2014, 13:20
<b>View</b>	<b>Options</b>



The call lists can be displayed directly by pressing the display key **Calls** if the relevant function has been assigned to the display key.

The **Missed calls** list can also be opened by pressing the Message key .



Further information about making calls:

- Calling Line Identification,
  - Managing entries in the redial list,
  - One touch call,
  - Dialling in extension systems
- can be found in the detailed user guide for the Gigaset S850 at  
→ [www.gigaset.com/manuals](http://www.gigaset.com/manuals)

## Incoming calls

An incoming call is indicated by ringing, by a display on the screen and by the flashing Talk key . Accept a call:

- Press the Talk key or ► **Accept**
- If **Auto Answer** is activated: ► Remove the handset from the charging cradle
- Accept a call on the Bluetooth headset
- Accept a call with the Gigaset L410 handsfree clip: ► Press the Talk key .



The Gigaset L410 is registered to the base station → Gigaset L410 user guide

Switch off ringtone: ► **Silence** ... the call can be accepted for as long as it is shown on the display

## Making internal calls

- Press **briefly** ... the handset list is opened, this handset is indicated by < ► ... use to select handset or **Call all** (group call) ► Press the Talk key

Fast access for group call:

- Press **briefly** ► or ► press and **hold**



Internal calls to other handsets registered to the same base station are free of charge.



You hear the busy tone if:

- there is already an internal connection
- The handset being called is not available (deactivated, outside of range).
- The internal call is not accepted within 3 minutes.

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### Internal consultation call/internal transfer

Call an **external** participant and transfer the call to an **internal** participant or hold a consultation call with him or her.

- ▶  ▶ ... the list of handsets is opened ▶ ... use  to select a handset or **Call all** ▶ **OK** ... the internal participant(s) are called ... possible options:

Hold a consultation call:

- ▶ Speak to the internal participant


Return to the external call:

- ▶ **Options** ▶  **End active call** ▶ **OK**

Transfer the external call when the internal participant has answered:

- ▶ Announce an external call ▶ Press the End call key 

Transfer the external call before the internal participant answers:

- ▶ Press the End call key  ... the external call is forwarded immediately. If the internal participant does not answer or the line is busy, the external call will automatically return to you.




End the internal call if the internal participant does **not** answer or the line is busy:

- ▶ **End** ... You return to the external call

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### Establishing a conference call/call swapping

Conduct a call while a second call is being held. Both callers are indicated on the display.

- Call swapping: ▶ Use  to swap between both participants.
  - Establish a three-way conference call: ▶ **Conf.**
  - End a conference call: ▶ **End Conf.** ... You have been connected back to external participant ... ▶ use  to swap between both participants
- The other participants end the conference call using the End call key .

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### Accepting/rejecting call waiting

An external call arriving during an internal call is indicated with a call waiting tone. If the number is transferred, you will see the number or the name of the caller on the display.

- Rejecting a call: ▶ **Reject**  
The call waiting tone is turned off. The call continues to be indicated on the other registered handsets.
- Accepting a call: ▶ **Accept** ... Speak to the new caller, the previous call is placed on hold.

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### Internal call waiting during an external call

If an internal participant attempts to call you while you are involved in an external or internal call, this call is shown on the display (**Call Waiting**). However, you can neither accept nor reject this call.

- End display: ▶ Press any key
- Accept the internal call: ▶ End your current call  
The internal call is indicated in the usual way. You can accept the call.



## Listening in to an external call

You are conducting an external call. An internal participant can listen in to this call and take part in the conversation (conference).



The **Listening In** function must be activated.

### Activating/deactivating internal listening in

- ▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Listening In** ▶ **Change** ( = on)

### Internal listening in

The line is engaged with an external call. Your screen will display information to that effect. You can listen in to the external call.

- ▶ Press and **hold** ... all participants will hear a signal tone

### Ending listening in

- ▶ Press ... all participants will hear a signal tone

## During a conversation

### Handsfree mode

Activating/deactivating handsfree mode during a call and when establishing a connection:

- ▶ Press the handsfree key

Placing the handset in the charging cradle during a call:

- ▶ Press and hold down the handsfree key ▶ ... Place the handset in the charging cradle ▶ ... hold for a further 2 seconds

### Call volume

Applies to the current mode (handsfree, receiver or headset):

- ▶ Press the volume keys / or ▶ ... use / or to set the volume ▶ **Save**



The setting is automatically saved after around 3 seconds, even if **Save** is not pressed.


### Muting the microphone

When the microphone is switched off, callers will no longer hear you.





- Switch the microphone on/off during a call: ▶ Press .

## Message lists

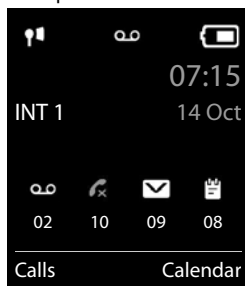
Notifications about missed calls, messages on the network mailbox, received SMS messages and missed alarms are saved in the messages list.

As soon as a **new message** arrives, an advisory tone will sound. The Message key  also flashes (if activated). Icons for message types and the number of new messages are shown on the idle display.

Notification for the following message types is available:



-  on the network mailbox
-  in the missed calls list
-  in the SMS message list
-  in the missed alarms list

Example



The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

Display messages:

- ▶ Press the Message key  ... Messages lists that contain messages are displayed, **Mailbox:** is always displayed  
 An entry is marked in **bold**: new messages are available. The number of new messages is shown in brackets.  
 An entry is **not** marked in bold: no new messages. The number of old messages is shown in brackets.
- ▶ ... use  to select a list ▶ **OK** ... the calls or messages are listed  
 Network mailbox: The network mailbox number is dialled.

Example







Messages & Calls	
<b>Missed Calls:</b>	<b>(5)</b>
Mailbox:	(1)
SMS:	(4)
Missed Alarms:	(2)
Back	OK

## Call lists






The telephone saves different types of calls (missed, accepted and outgoing calls) in lists.

### List entry

The following information is displayed in the list entries:





- The list type (in the header)
- Icon for the type of entry:
  -  **Missed calls,**
  -  **Accepted calls,**
  -  **Outgoing calls**
- Caller's number. If the number is stored in the directory, the name and number type ( **Phone (Home)**,  **Phone (Office)**,  **Phone (Mobile)**) are shown instead. In the event of missed calls, the number of missed calls from this number is also shown in square brackets.
- Date and time of call (if set)

Example

All calls	
  Frank	
Today, 15:40	[3]
 089563795	
13/05/14, 18:32	
  Susan Black	
12/05/2014,	
View	Options

### Opening the call list

Via the display key: ▶ **Calls** ▶ ... use  to select the list ▶ **OK**

Via the menu: ▶  ▶ ... use  to select  **Call Lists** ▶ **OK** ▶ ... use  to select the list ▶ **OK**

Via the Message key (missed calls):


▶ Press the Message key  ▶  **Missed Calls:** ▶ **OK**

### Calling back a caller from the call list



▶  ▶ ... use  to select  **Call Lists** ▶ **OK** ▶ ... use  to select list ▶ **OK** ▶ ... use  to select entry ▶ Press the Talk key 



### Additional options


▶  ▶ ... use  to select  **Call Lists** ▶ **OK** ▶ ... use  to select list ▶ **OK** ... possible options:

View an entry: ▶ ... use  to select entry ▶ **View**

Copy the number to the directory:

▶ ... use  to select entry ▶ **Options** ▶  **Copy to Directory**

Delete an entry: ▶ ... use  to select entry ▶ **Options** ▶  **Delete entry** ▶ **OK**

Delete list: ▶ **Options** ▶  **Delete List** ▶ **OK** ▶ **Yes**

---

## Directory

The local directory is unique to the handset. However, it is possible to send entries to other handsets (→ S. 19).

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### Opening the directory

- ▶ Briefly press  in idle status




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### Directory entries

- Number of entries: up to 500
- Information: First name and surname, up to three telephone numbers, e-mail address, anniversary with alert, VIP ringtone with VIP icon, CLIP-picture
- Length of the entries: Numbers: max. 32 digits  
First name, surname: max. 16 characters  
E-mail address: max. 64 characters

---

### Creating an entry








- ▶  ▶  <New Entry> ▶ OK ▶ ... use  to switch between the entry fields and enter data for an entry.  
Save entry: ▶ Save



The entry is only valid if it contains at least one number.






---

### Searching for/selecting a directory entry




- ▶  ▶ ... use  to browse searched names
- or
- ▶  ▶ ... use  to enter initial letters (max. 8 letters) ... the display jumps to the first name starting with these initial letters ▶ ... use  to continue browsing to the desired entry, if needed
- Scroll through directory: ▶  ▶ Press and hold 

---

### Displaying/changing an entry

- ▶  ▶ ... use  to select entry ▶ View ▶ ... use  to select the field to be changed ▶ Edit
- or
- ▶  ▶ ... use  to select an entry ▶ Options ▶ Edit entry ▶ OK


## Deleting entries

Delete the **selected** entry: ▶  ▶ ... use  to select an entry ▶ **Options** ▶  **Delete entry** ▶ **OK**

Delete **all** entries: ▶  ▶ **Options** ▶  **Delete all** ▶ **OK** ▶ **Yes**

## Setting the order of the directory entries

Directory entries can be sorted by first name or surname.

▶  ▶ **Options** ▶  **Sort by Surname / Sort by First Name**

If no name was entered, the default telephone number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetically) | Other characters.

## Copying an entry/directory



The sending and receiving handset must both be registered to the same base station. The other handset and the base station are able send and receive directory entries.



An external call interrupts the transfer.

Caller pictures and sounds are not transferred. Only the date is transferred for an anniversary.

### Both handsets support vCards:

- No entry with the name is available: a new entry is created.
- An entry with the name is already available: The entry is expanded to include the new numbers. If the entry contains more numbers than allowed by the recipient handset, a second entry is created with the same name.






### The recipient handset does not support vCards:

A separate entry is created and sent for each number.

### The sending handset does not support vCards:

A new entry is created on the receiving handset and the transferred number is added to the **Phone (Home)** field. If an entry with this number already exists, the copied number is discarded.

### Copying individual entries

- ▶  ▶ ... use  to select the desired entry ▶ **Options** ▶  **Copy Entry** ▶ **OK** ▶  to **Internal** ▶ **OK** ▶ ... use  to select the receiving handset ▶ **OK** ... the entry is copied

Copy the next entry after successful transfer: ▶ Press **Yes** or **No**



Use **vCard via SMS** to send a directory entry in vCard format by SMS.

### Copying the entire directory

- ▶  ▶ **Options** ▶  **Copy All** ▶ **OK** ▶  to **Internal** ▶ **OK** ▶ ... use  to select the receiving handset ▶ **OK** ... the entries are copied one after the other




Information about copying directory entries using Bluetooth can be found in the detailed user guide for the Gigaset S850 at → [www.gigaset.com/manuals](http://www.gigaset.com/manuals)

# Additional functions


## Sound profiles

The telephone has 3 sound profiles for adapting the handset to the environmental conditions: **Profile Loud**, **Profile Silent**, **Profile Personal**

- Use  to switch between the profiles ... the profile is changed straight away without a prompt

The profiles are set as follows by default:

Default setting		Profile Loud	Profile Silent	Profile Personal
Ringtone		On	Off	On
Ringtone volume	Internal	5	Off	5
	External	5	Off	5
Handset volume	Receiver	5	3	3
	Handsfree	5	3	3
Advisory tones	Key click	Yes	No	Yes
	Confirmation tone	Yes	No	Yes
	Battery tone	Yes	Yes	Yes

Activate alert tone for an incoming call for **Profile Silent**: ► after switching to **Profile Silent** press the display key **Beep** ... the icon  appears in the status bar



Changes to the settings listed in the table:

- apply in the **Loud** and **Silent** profiles as long as the profile is not changed.
- are permanently saved in **Profile Personal** for this profile.

The set profile remains set when switching the phone off and back on.

## Calendar










You can remind yourself of up to **30 appointments**.



In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be outlined in colour.

July 2014						
Mo	Tue	We	Th	Fri	Sat	Su
		01	02	03	04	05 06
07	08	09	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			
Back						OK

### Saving appointments to the calendar



 Date and time have been set.


- ▶  ▶ ... use  to select  **Organiser** ▶ OK ▶  **Calendar** ▶ OK ▶ ... use  to select desired day ▶ OK ... then
- Switch on/off: ▶ **Activation:** ... use  to select **On** or **Off**
- Enter information for the appointment:
  - ▶ ... use  to successively select **Date**, **Time**, **Text** and **Signal** ▶ ... use  or  to set the relevant value ▶ **Save**

 If an appointment has already been entered: ▶  **<New Entry>** ▶ OK ▶ ... Then enter information for the appointment.

### Notification of appointments/anniversaries







Anniversaries are transferred from the directory and displayed as an appointment. An appointment/anniversary is displayed in idle status and the selected ringtone plays for 60 seconds as a notification.

- Acknowledge and stop the reminder: ▶ Press the display key **OFF**
- Respond with SMS: ▶ Press the display key **SMS** ... the SMS menu is displayed
- Permanently modify the ringtone volume: ▶ ... Press the volume keys  /  during the reminder

 During a call, a reminder is indicated on the handset **once** with an advisory tone on the handset.



## Displaying/changing/deleting stored appointments

- ▶  ▶ ... use  to select  **Organiser** ▶ OK ▶  **Calendar** ▶ OK ▶ ... use  to select day ▶ OK ... the appointment list is displayed ▶ ... use  to select date ... possible options:

Display appointment details:

- ▶ **View** ... The appointment settings are displayed

Change appointment:

- ▶ **View** ▶ **Edit**  
or ▶ **Options** ▶  **Edit entry** ▶ OK


Activate/deactivate appointment:

- ▶ **Options** ▶  **Activate/Deactivate** ▶ OK

Delete appointment:

- ▶ **Options** ▶  **Delete entry** ▶ OK

Delete all appointments for a day:









- ▶ **Options** ▶  **Delete all Appoints.** ▶ OK ▶ Yes

## Alarm clock



Date and time have been set.

## Activating/deactivating the alarm clock and setting the wake-up time

- ▶  ▶ ... use  to select  **Organiser** ▶ OK ▶  **Alarm Clock** ▶ OK ... then
- Switch on/off: ▶ **Activation:** ... use  to select **On** or **Off**
- Enter alarm data: ▶ ... use  to successively select **Time**, **Occurrence**, **Volume** and **Melody** ▶ ... use  or  to set the relevant value ▶ **Save**

When the alarm clock is activated, the icon  and the wake-up time are displayed in idle display.

## Alarm

An alarm is shown on the display and indicated by the selected ringtone melody. The alarm sounds for 60 seconds. If no key is pressed, the alarm is repeated after 5 minutes. After the second repetition, the alarm call is deactivated for 24 hours.



During a call, the alarm is only indicated by a short tone.

### Switching off /repeating the alarm after an interval (snooze mode)

Deactivate the alarm: ▶ **OFF**

Repeat the alarm (snooze mode): ▶ Press **Snooze** or any key ... the alarm is switched off and repeated after 5 minutes.

## Baby monitor

When the baby monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset. The alarm to an external number is cancelled after approximately 90 seconds.

You can answer the alarm using the **Two Way Talk** function. This function is used to switch the loudspeaker of the handset located in the baby's room on or off.

In baby monitor mode, incoming calls are only indicated on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated. All keys are locked, with the exception of the display keys and the ability to press the centre of the control key.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.



The handset should be positioned 1 to 2 metres away from the baby. The microphone must point towards the baby.

Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.

The baby monitor is activated 20 seconds after switching on.

The answer machine for the destination number must be switched off.

After switching on:

- ▶ Test sensitivity.
- ▶ Test the connection, if the alarm is being forwarded to an external number.



## Activating and setting the baby monitor




- ▶  ▶ ... use  to select  **Additional Features** ▶ **OK** ▶  **Baby Monitor** ▶ **OK** ... then

Switch on/off:

- ▶ **Activation:** ... use  to select **On** or **Off**



Enter destination:

- ▶  **Send alarm to** ▶ ... use  to select **External** or **Internal**



**External:** ▶  **Number** ▶ ... use  to select number or select a number from the directory: ▶ 

**Internal:** ▶  **Handset** ▶ **Change** ▶ ... use  to select the handset ▶ **OK**

Activate/deactivate two-way talk:

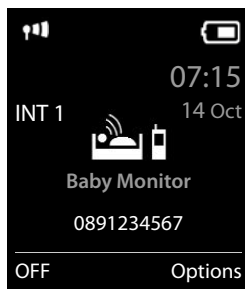
- ▶  **Two Way Talk** ▶ ... use  to select **On** or **Off**

Set microphone sensitivity:

- ▶  **Sensitivity** ▶ ... use  to select **High** or **Low**

Save settings: ▶ **Save**


Baby Monitor activated



The destination number is displayed in idle display when the baby monitor is activated.

## Switching off/interrupting the alarm



Switch off the alarm: ▶ In idle status press the display key **OFF**

Interrupt the alarm: ▶ Press the End call key  during an alarm

## Deactivating the alarm remotely



The alarm is forwarded to an external destination number.  
The receiving phone supports tone dialling.

- ▶ Accept alarm call ▶ Press keys   ... the call is ended

The alarm is deactivated and the handset is in idle status. The baby monitor settings on the handset (e.g. no ringtone) will remain activated until you press the display key **OFF**.






Reactivate baby monitor with the same number: ▶ ... Reactivate (→ p. 25) ▶ **Save**

## ECO DECT

The device range is set to maximum as default. This guarantees the best connection between the handset and the base station. In idle status, the handset will not function (as it is not transmitting). Only the base station will maintain contact with the handset via a low wireless signal. During a call, the transmission power automatically adapts to the distance between the base station and handset. The smaller the distance to the base, the lower the radiation.

To reduce the radiation further:

### Reducing radiation by up to 80%

▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **ECO DECT** ▶ OK ▶ **Maximum Range** ▶ **Change** ( = off)



The range is also reduced with this setting.  
It is not possible to use a repeater to increase the range.

### Deactivating radiation in idle status

▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **ECO DECT** ▶ OK ▶  **No Radiation** ▶ **Change** ( = on)




To benefit from the advantages of the setting **No Radiation**, all registered handsets must support this feature.

If the setting **No Radiation** is activated and a handset is registered to the base that does not support this feature, **No Radiation** is automatically deactivated. As soon as this handset is de-registered, **No Radiation** will automatically be re-activated.

The wireless connection will only be established for an incoming or outgoing call and the connection will be delayed by about 2 seconds.

In order that a handset can establish a wireless connection with the base station more quickly for an incoming call, it must "listen" to the base station more often, i.e. scan the environment. This increases power consumption and reduces the standby and talktime of the handset.

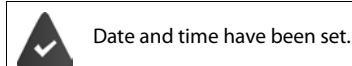
When **No Radiation** is activated, there will be no range display/range alarm on the handset. Contactability can be tested by attempting to establish a connection.

▶ Press and **hold** the Talk key  ... the ringing tone will sound.

Further information can be found at [www.gigaset.com](http://www.gigaset.com).

## Protection against unwanted calls

### Time control for external calls



Enter a time period during which the handset should suspend ringing to indicate external calls e.g. during the night.

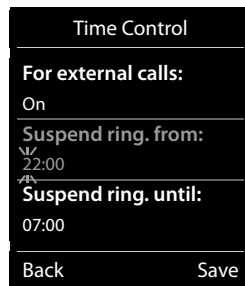
▶ ▶ ... use to select **Settings** ▶ OK ▶ **Audio Settings** ▶ OK ▶ **Ringtones (Handset)** ▶ OK ▶ **Time Control** ▶ OK ▶ ... then

Switch on/off: ▶ use to select **On** or **Off**

Enter time: ▶ use to switch between **Suspend ring. from** and **Suspend ring. until** ▶ ... use to enter start and end in 4-digit format

Save: ▶ **Save**

Example



The time control only applies to the handset for which the setting is configured. The telephone will continue to ring for numbers that have been assigned to a VIP group in the directory.

### Protection from anonymous callers

The handset will not ring if callers' numbers are not revealed. This setting can be applied to only one or to all registered handsets.

#### For one handset

▶ ▶ ... use to select **Settings** ▶ OK ▶ **Audio Settings** ▶ OK ▶ **Ringtones (Handset)** ▶ OK ▶ **Anon. Calls Silent** ▶ **Edit** ( = on) ... the call is only signalled on the display

#### For all handsets

▶ ▶ ... use to select **Settings** ▶ OK ▶ **Telephony** ▶ OK ▶ **Anonymous Calls** ▶ **Edit** ( = on) ▶ ... use to select **Protection Mode**:

**No Protection** Anonymous calls are indicated in the same way as identified numbers






**Silent Call** The telephone will not ring and the incoming call will only appear in the display.

**Block Call** The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

Save settings: ▶ **Save**

### Switch off ringtone when in charging cradle

The handset will not ring when placed in the charging cradle. The call is only indicated on the display.

- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **Audio Settings** ▶ OK ▶  **Ringtones (Handset)** ▶ OK ▶ **Silent Charging** ▶ **Change** ( = ringtone is switched off when in charging cradle)

## Other functions

The telephone also offers other functions:

- Compose and send SMS
- Resource Directory for saving sounds for ringtones and images that can be used as caller images (CLIP images) or as a screensaver
- Bluetooth™ for wireless communication with other devices that also use this technology, e.g. for exchanging directory entries
- Additional functions via the PC interface **Gigaset QuickSync**: Sync directory with Outlook, upload images and sounds from a computer onto the handset, carry out firmware updates



Further information about these functions can be found in the detailed user guide for the Gigaset S850 at → [www.gigaset.com/manuals](http://www.gigaset.com/manuals)

# Appendix

## Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care

[www.gigaset.com/service](http://www.gigaset.com/service)



### Visit our Customer Care pages:

[www.gigaset.com/service](http://www.gigaset.com/service)

Here you will find:

- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks



### Contact our Customer Care staff:

Couldn't find a solution in the FAQs section?

We are happy to help...

... by eMail: [www.gigaset.com/contact](mailto:www.gigaset.com/contact)

... by telephone:

#### United Kingdom

[www.gigaset.com/uk/service](http://www.gigaset.com/uk/service)

**Service Hotline: 020 36953111**

(local call cost charge)

#### Ireland

[www.gigaset.com/ie/service](http://www.gigaset.com/ie/service)

**Service Hotline: 0818 200 033**

(6.6561 Ct./Call)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

## Guarantee Certificate - United Kingdom

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device.  
In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.



## Guarantee Certificate - Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
  - The device is opened (this is classed as third party intervention)
  - Repairs or other work done by persons not authorised by Gigaset Communications.
  - Components on the printed circuit board are manipulated
  - The software is manipulated
  - Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
  - Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

### Exclusion of liability

Your handset's display consists of pixels. Each pixel consists of three sub-pixels (red, green, blue). It may be the case that a sub-pixel is missing or has a colour deviation.

A warranty claim is only valid if the maximum number of permitted pixel errors is exceeded.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1



Signs of wear on the display and casing are excluded from the warranty.

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## Manufacturer's advice

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### Authorisation

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

The EC declaration of your country according to 1999/5/EC can be found at:

[www.gigaset.com/docs](http://www.gigaset.com/docs).

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

**CE 0682**

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## Environment

### Our environmental statement

We at Gigaset Communications GmbH are aware of our social responsibility. That is why we actively take steps to create a better world. In all areas of our business – from product planning and production to sales and waste of disposal – following our environmental conscience in everything we do is of utmost importance to us.

Learn more about our earth-friendly products and processes online at [www.gigaset.com](http://www.gigaset.com).

## Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

**ISO 14001 (Environment):** Certified since September 2007 by TÜV SÜD Management Service GmbH.

**ISO 9001 (Quality):** Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

## Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

## Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

**Never** use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

## Contact with liquid

If the device comes into contact with liquid:

- 1 **Disconnect the power supply.**
- 2 **Remove the batteries and leave the battery compartment open.**
- 3 Allow the liquid to drain from the device.
- 4 Pat all parts dry.
- 5 Place the device in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)** with the battery compartment open and the keypad facing down (if applicable).
- 6 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

## Technical data

### Batteries

Technology: 2 x AAA NiMH

Voltage: 1.2 V

Capacity: 750 mAh

### Handset operating times/charging times

The operating time of your Gigaset depends on the capacity of the battery, its age and the way it is used. (All times are maximum possible times.)

Standby time (hours) *	300/180
Talktime (hours)	12
Operating time with 1.5 hours of calls per day (hours) *	120/90
Charging time in base station (hours)	5
Charging time in charging cradle (hours)	7

\* No Radiation on/off, without display backlight in idle status



The operating times of the phone will increase if a more efficient battery is used.

## General specifications

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex mode	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 $\mu$ s
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors
Environmental conditions for operation	+5 °C to +45 °C; 20% to 75% relative humidity







## Bluetooth







Radio frequency range	2402-2480 MHz
Transmission power	4 mW pulse power

## Display icons



The following icons are displayed depending on the settings and the operating status of your telephone.



### Icons in the status bar

Icon	Meaning
	Signal strength ( <b>No Radiation</b> off) 1% - 100%
	white, if <b>Maximum Range</b> on; green, if <b>Maximum Range</b> off
	Red: no connection to the base station
	<b>No Radiation</b> activated: white, if <b>Maximum Range</b> on; green, if <b>Maximum Range</b> off
	<b>Profile Silent</b> activated (Ringtone switched off)
	"Beep" ringtone activated






Icon	Meaning
	Keypad lock activated
	Battery charge status: White: between 11% and 100% charged
	Red: less than 11% charged
	Flashes red: battery almost empty (approx. 5 minutes of talktime left)
	Battery is charging (current charge status): 0% - 100%
	




### Display key icons

Icon	Meaning
	Last number redial
	Delete text




Icon	Meaning
	Open the directory
	Copy number to the directory




### Display icons to indicate ...

Icon	Meaning
	External call
	Internal call
	Establishing a call (outgoing call)
	Connection established
	No connection established/ connection terminated

Icon	Meaning
	Reminder for appointment
	Reminder for anniversary
	Alarm call

## Other display icons

Icon	Meaning
	Alarm clock is on, display with alarm time
	Action complete (green)
	Action failed (red)

Icon	Meaning
	Information
	(Security) prompt
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Frankenstr. 2a, D-46395 Bocholt

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